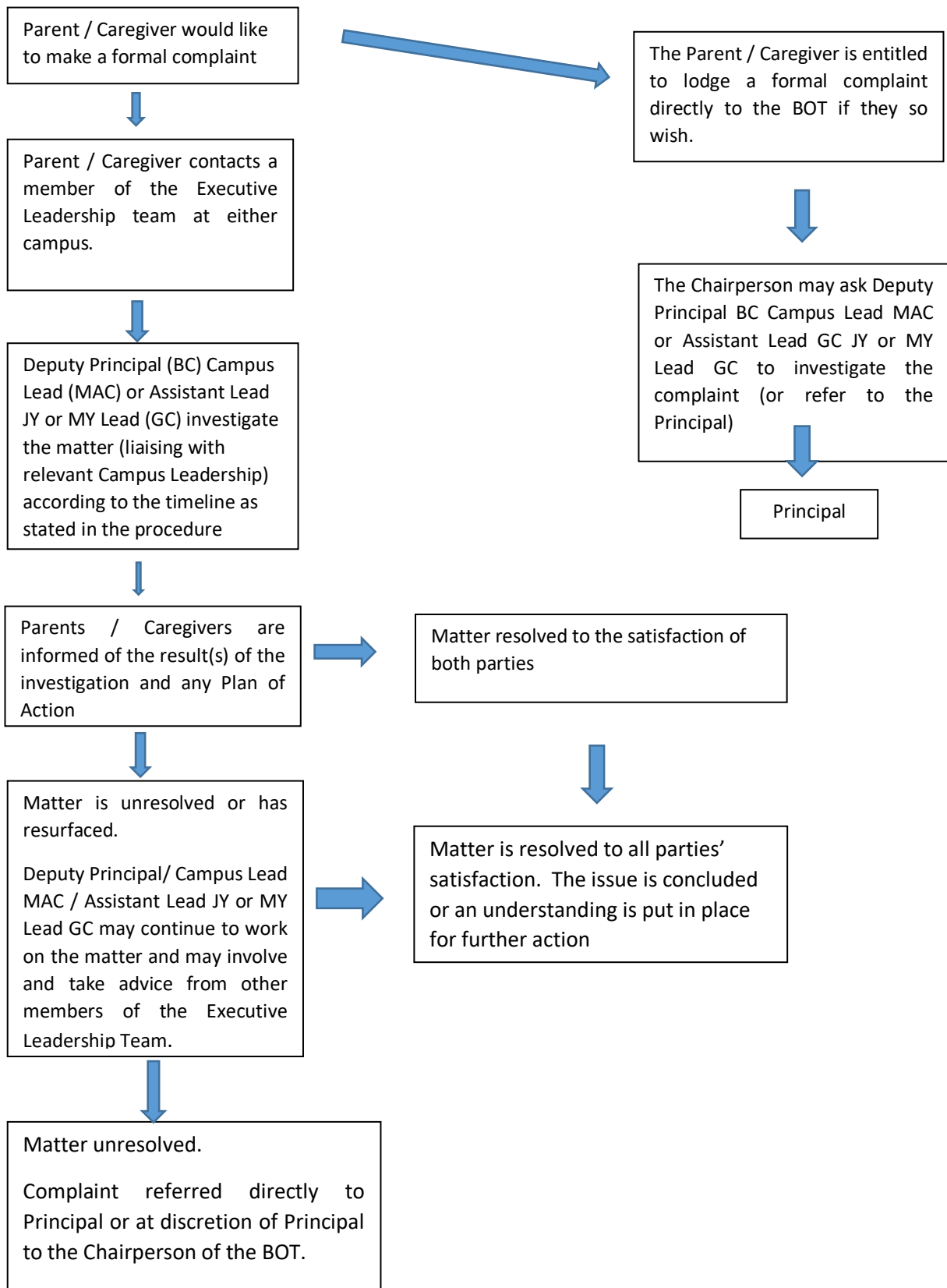


## FORMAL COMPLAINTS FLOW CHART



The BOT Chairperson will publish and maintain an email address for formal complaints:  
 elimbotchair@elim.school.nz