

INTERNATIONAL EDUCATION POLICY Objective 4

### PART 1

### RATIONALE

Elim\_Christian College will provide for students of a wide range of ethnicities, ages and abilities, a stimulating environment and programmes:

- which glorify God
- contribute knowledge, skills and experience relevant to a contemporary internationally integrated world
- enable continued learning
- encourage and acknowledge endeavour and achievement in all activities
- engender school spirit and a sense of community
- encourage respect for the dignity and rights of each individual, where selfesteem, self-discipline, diligence, initiative, tolerance and caring are actively fostered.

### PURPOSES

Elim Christian College endeavours to:

- provide a dynamic learning environment for all students
- prepare students to take their place in an internationally integrated world
- diversify its sources of income to provide resources and facilities for all students.
- Provide a rich cultural learning experience for all international students.
- Provide places for both long and short term students
  - Long term equates to 12 months or longer
  - Short term equates to less than 12 months

### PART 2 FEES REFUND POLICY FOR INTERNATIONAL STUDENTS

### **RATIONALE:**

In some circumstances international students may wish to withdraw their enrolment at Elim Christian College after they have already paid course fees.

### PURPOSE:

In accordance with the Education Act 1989 section 4B (7), the Consumer Guarantees Act and the Fair Trading Act the following guidelines will apply.

### **GUIDELINES:**

An application for refund of fees must be made in writing. International students must write to the principal explaining why they have withdrawn from the course and their reasons for seeking a refund. Students may be eligible for a partial refund of school fees under certain circumstances, at the discretion of the principal.

### 1. Tuition Fees:

For enrolments where the duration is shorter than ten weeks, no refund of tuition fees will be provided. For enrolments where the duration is longer than ten weeks, a refund will be provided less:

- Ten weeks tuition fees
- Components of the fee already committed for the duration of the course, including appropriate proportions of salaries of teachers and support staff (if applicable).
- Costs already incurred for the use of facilities, resources, and tuition.
- The proportion of the Government Levy the school is required to pay.
- Any other costs already incurred.

# 2. Application Fee:

The application fee is non-refundable as this covers the costs of processing an international student application.

### 3. Administration Fee:

If a student has already commenced the course of study, then the administration fee is non-refundable. If a student withdraws before commencing the course of study, then the administration fee will be refunded in full.

# 4. Student Activity Fee:

If a student has already commenced the course of study, then the student activity fee is non-refundable. If a student withdraws before commencing the course of study, then the student activity fee will be refunded in full less any costs that have already been committed for activities covered by this fee.

### 5. Homestay Placement Fee:

This fee covers costs incurred for arranging homestay accommodation and is non-refundable.

# 6. Homestay Fees:

If an international student moves out of their homestay before the end of their contract, the portion of homestay fees not already used will be refunded. Students must give a written notice period of two weeks or pay two weeks' fees in lieu of notice.

# 7. Insurance:

If insurance has already been purchased on behalf of the student, then this charge is non-refundable. If insurance has not yet been purchased, then this charge will be refunded in full.

# 8. No refund will be made to a student:

- Who is expelled or excluded from the school by the Board of Trustees.
- Who is asked to leave the school for general poor conduct, or other behavioural or attendance reasons
- Where they wish to transfer to another school for any reason.
- Where they return home for any reason other than their own serious illness, or serious illness or death of a close member of their family.

# Part 3 FEE PROTECTION FOR INTERNATIONAL STUDENTS

# RATIONALE

It is recognised that tuition fees paid in advance to Elim Christian College by international students may, on occasion and as outlined in the Fee Refund Policy, need to be refunded. Sufficient funds need to be available to fulfil this obligation.

# PURPOSE

- 1. To comply with the requirements and intent of the Code of Practice for the Pastoral Care of International Students. <u>https://www.nzqa.govt.nz/providers-partners/education-code-of-practice/</u>
- 2. To ensure there are sufficient funds to cover any international student fee refunds without compromising the day-to-day operation of the College.

# GUIDELINES

- 1. Any reimbursement of fees to international students will be in accordance with the college's Fee Refund Policy.
- 2. The Elim Christian College Board of Trustees will ensure that at any one time, there are sufficient funds readily available to make reimbursement to international students as per the Fee Refund Policy, if required, without disadvantaging other areas of operation within the College.
- 3. It is a mandatory condition of enrolment at Elim Christian College for international students to have medical and travel insurance in accordance with the Code of Practice.

#### PART 4 ACCOMMODATION FOR INTERNATIONAL STUDENTS

### RATIONALE

International students enrolled at the College must have appropriate accommodation to foster their well being in line with the Code of Practice for the Pastoral Care of International Students.

#### PURPOSE

- 1. To ensure each International Student is accommodated in a suitable living environment conducive to study and to a safe and supportive home life.
- 2. To involve host families in the welfare of international students living away from family and home country.
- 3. To assist international students to integrate into the New Zealand lifestyle.

#### **GUIDELINES**

- 1. Elim Christian College will comply with all accommodation requirements as set out in the Code of Practice for the Pastoral Care of International Students.
- 2. International students in years 1-6 can only be accepted into the college if they are living with their parents. Students in years 7-8 will preferably be living with parents but may live with designated caregivers, in a school administered homestay. Students in Years 9-13 may live with parents, designated caregivers or in homestays arranged by the Agent/College.
- 3. Elim Christian College will take all reasonable steps to ensure that international students in homestay arrangements are compatible with the hosts. Host families will be paid an agreed weekly fee by international students in return for the provision of care and accommodation. This fee will be set in line with the Code of Practice and the college will provide mediation assistance if required.
- 4. Host families will accommodate international students, in their home in accordance with the conditions set out in the Homestay Agreement and in accordance with the Code of Practice for the Pastoral Care of International Students (a copy of which will be provided to the Homestay host.) Information will also be provided to Homestay hosts by way of "Notes for Homestay Hosts" and a 24 our emergency cell-phone contact of the college's International Student co-ordinator.
- 5. All Homestay hosts will be visited by the College's International Student Homestay Manager and all adults aged 18 years and over living in homestay accommodation will be Police Vetted.
- 6. The International Student Co-ordinator or Homestay Manager will meet with all international students at least once per term to discuss their living arrangements.

- 7. All accommodation for international students aged under 18 years and not living with a parent will:
  - have an on-site assessment to determine that living conditions are of an acceptable standard.
  - an assessment to determine that the accommodation type is not a boarding establishment.
  - an assessment of the residential carers suitability and whether they will provide a safe physical and emotional environment.
- 8. All accommodation for international students will be visited at least twice yearly to ensure that they remain suitable.
- 9. If problems arise with homestays, the situation should be discussed with the International Student Co-ordinator. Should the problems persist, the International Student Co-ordinator may arrange for a change of home stay.
- 10. International students must not make their own private homestay arrangements without the approval of the International Student Co-ordinator and are not permitted to own or rent a flat/room/house/apartment or live on their own.
- 11. Where there are unresolved behaviour issues with international students the homestay may be discontinued, and the student may be sent home.
- 12. Where the international students wish to withdraw from homestay arrangements for any other reason than personal safety at least two weeks' notice must be given in writing to the International Student Co-ordinator. Exception is made where the international students is here for two weeks or less.
- 13. The Parents of each International student (Yrs 7-13) living with a designated caregiver are required to sign an indemnity document stating that the designated caregiver is a relative or close family friend and that the parents have selected the accommodation for their child. All reasonable steps will be taken by the college to confirm that the designated caregiver is a bona fide relative or close family friend.



Dr Lehan Stemmet Presiding Member

Date: 10 August 2023 Date for Review: August 2024