

Most current bus services in Auckland's Central Suburbs will change from 8 July 2018

The biggest change to Auckland's bus network kicks off in the Central Suburbs on Sunday 8 July 2018 – **and we need your help to tell the community!**

New bus routes, new route numbers, new timetables are all ready to go. For most people this just means improved bus services. However, some suburbs will have significant changes and users will need to re-plan their journeys. This might include using a new bus stop, a familiar route changing, or needing to transfer to complete a journey.

With most bus services set to change, it is vital that the community know what is happening. We are rolling out a comprehensive information campaign across the Central Suburbs, but we also need the help of community groups and organisations like yours to help spread the word.

What the community needs to know:

- On Sunday 8 July, **most current bus services** in the Central Suburbs will change as part of the New Network.
- Auckland Transport school buses will change at the start of Term 3, 2018.
- If you catch buses in these areas, you will need to **re-plan your journey** on the new services before they start on 8 July.
- To do this, visit AT.govt.nz/journeyplanner after 15 June (when the new services are available in the system) enter your journey details, and use a date that is **FROM** 8 July. This will tell you what bus you need to catch, where to catch it, and what time it departs.
Alternatively, refer to the Central New Network map – available at AT.govt.nz/newnetworkcentral or view the new timetables from early June at AT.govt.nz/timetables

How you can help:

We would be grateful if you please communicate these changes to your community.

- Use the YouTube links below to post some short videos on your website or Facebook page. These videos tell people about the changes and where to get information about them. There are three different language versions: English, Hindi and Mandarin
- Tell people about the changes in your next newsletter.
You can use this wording: *On 8 July 2018 most current bus services in Auckland's Central Suburbs will change. Make sure you do not miss your bus, by finding out how the changes affect you at AT.govt.nz/newnetworkcentral*
- Tell people about the events happening in your area (see list of events below)
- Be the first to receive updates about these changes - sign up to the New Network email newsletter from our website AT.govt.nz/newnetwork (select 'New Network for public transport' when choosing your email newsletter preferences).

An information brochure about the changes will be mailed to all households this week. To be sent copies of this brochure or a poster advertising the changes, call our contact centre: 09 366 6400 or email us: busreview@AT.govt.nz.

If you have any queries or need anything else, such as images for your website or newsletter, please call our contact centre or email busreview@AT.govt.nz.



Tools to help spread the word:

Videos – our videos will be available from our website from 11 June 2018.

- English video explaining why we are making the changes
- English video announcing the changes to Central Auckland
 - Hindi video announcing the changes to Central Auckland
 - Mandarin video announcing the changes to Central Auckland

Where to find more information online:

Main information page – AT.govt.nz/newnetworkcentral

Plan your new journey – AT.govt.nz/journeyplanner

Find out about AT HOP, the reusable prepay smart card for travel on trains, ferries and buses around Auckland – AT.govt.nz/ATHOP

Find out about bus, train and ferry fares – AT.govt.nz/fares

Public Information Events

Where to find us	Address	Date	Time
St Heliers Library	32 St Heliers Bay Rd, St Heliers	Tue 26 June	1000 - 1300
Glen Innes Library	108 Line Rd, Glen Innes	Tue 26 June	1400 – 1700
Mt Roskill Library	546 Mount Albert Rd, Three Kings	Wed 27 June	1000 – 1300
Onehunga Transport Centre	Upper Municipal Place, Onehunga	Wed 27 June	1400 – 1700
Point Chevalier Library	1221 Great North Rd, Point Chevalier	Thu 28 June	1000 – 1300
City Centre	Bus stops on Commerce St and Customs St East	Thu 28 June	1500 – 1800

More resources

- The Central Auckland New Network map - <https://at.govt.nz/media/1976850/nnc-map-and-legend-100518.pdf>
- The Central Suburbs New Network Information Brochure - <https://at.govt.nz/media/1977011/central-new-network-brochure-v13-web.pdf>

Please note: the 68 will travel on Hugh Watt Drive and not Carlton Street, Frederick Street, Beachcroft Ave and Church Street until further notice while infrastructure on Carlton Street is reviewed.

Many Thanks

BusReview